

LANDSERV PTY LTD

# QUALITY POLICY

Landserv is a Professional Services firm providing Environmental Consultancy Services.

To support the ongoing success and growth of our organisation, Landserv seeks to maintain and enhance its reputation for being client-focussed and delivering high quality services.

Landserv has established a Quality Management System based on the requirements of the ISO 9001:2015 international standard and our entire organisation is committed from the top down to satisfying the requirements of the standard.

Our Management System underpins our commitment to quality by:

- Establishing quality objectives and targets, supporting the strategic plan and purpose.
- Having a framework in place to assess and manage risk.
- Ensuring that our quality policy and objectives are understood by communicating them throughout the organisation;
- Establish effective process to review and continuously improve quality: and
- Providing the framework for us to ensure that our processes deliver their intended outputs and meet our quality objectives.

We are committed to continually improve our quality management system and review our quality policy and objectives for their suitability and effectiveness as part of the annual Management Review.

This quality policy is made available to our clients and other interested parties upon request.

This policy applies to all Landserv personnel.



**Damien Chappell**  
**Managing Director**

